

As an information technology resource, we adapt our IT tools and infrastructure to meet the needs of ISTO Programs. Within our custom Member Areas (ISTO Workspace), we deploy best-in-class tools to facilitate member collaboration, document management, voting and other activities to make programs more efficient. ISTO can host your public website, which includes providing staff for customization and maintenance; You can rely upon our service level assurance for network quality, uptime, and hardware reliability.

- **Web Hosting and Custom Development Solutions** — ISTO can coordinate, maintain, develop and administer each group's website on the ISTO's servers, if requested. The ISTO can also manage content and design for industry program websites, provide website backup and recovery as well as domain management. ISTO has the ability to provide additional support options such as management of 3rd party systems or applications and survey program tools.
- **IT System Administration and Support** — ISTO has the expertise to provide IT support and development (e.g., development of back-end databases, cgi scripts, etc.) beyond basic website administration and e-mail list administration. WebEx meeting and teleconference services are additional IT services ISTO can assist with.
- **E-mail Support** — The ISTO IT Team can establish, host and maintain e-mail lists and archives utilizing ...@.....org e-mail addresses.
- **ISTO Workspace** — An enterprise-grade collaboration suite and membership management system. A demonstration may be arranged upon request. The ISTO Workspace consists of:
 - Mail list server with archiving
 - File repository with integrated versioning system
 - Public file and website hosting
 - Full WebDAV interface for tight desktop integration
 - Robust access control and permissions system
 - Integrated membership and user database system
 - Web forms with data collection and storage
 - Full web-based administrative console
 - Blog and wiki areas
 - Database tools for bug tracking, work items, etc.
 - Group calendar built upon iCalendar
 - RSS feeds
 - Voting tool
 - Site-wide full-text search
 - Context sensitive help
 - Subversion (SVN) integration